| Date (M/D/Y)                     |   |  |  |
|----------------------------------|---|--|--|
|                                  |   |  |  |
| a —                              | · · · · · · · · · · · · · · · · · · ·   |  |  |
| Start Time                       | : am/pm   |  |  |
| Food Times                       | : am/pm   |  |  |
| End Time<br>Location             |   |  |  |
| Location                         |   |  |  |
| Measure Clinical                 | o Yes o N/A   |  |  |
| Measurements as Requested        |   |  |  |
| Monitor medication               | o Record Medications/Dosage   |  |  |
| adherence                        | o Discuss problems with adherence   |  |  |
|                                  | Discuss strategies for regular adherence  |  |  |
|                                  | O N/A –no prescribed medications.   |  |  |
| Check health insurance           | Has insurance     Na insurance  |  |  |
| status Check if connected to PCP | <ul> <li>No insurance → Connect to facilitated enroller</li> <li>No provider → Connect to facilitated provider</li> </ul> |  |  |
| Check ii connected to PCP        | <ul> <li>No provider → Connect to facilitated provider</li> <li>Has provider:</li> </ul>                                  |  |  |
|                                  | (1) Record Name & Telephone, Visit(s), Problems, Assistance   |  |  |
|                                  | (2) Monitor Need for Appointment / Appointment Keeping  |  |  |
|                                  | (2) Manual Massa 101 / ppenianena / Ppenianena Massa.   |  |  |
| Check if connected to            | ○ No provider → Connect to facilitated provider   |  |  |
| Eye Specialist                   | o Has provider:   |  |  |
|                                  | (1) Record Name & Telephone, Visit(s), Problems, Assistance   |  |  |
|                                  | (2) Monitor Need for Appointment / Appointment Keeping  |  |  |
| Check if connected to            | ○ No provider → Connect to facilitated provider   |  |  |
| Foot Specialist                  | o Has provider:   |  |  |
| Tool Specialist                  | (1) Record Name & Telephone, Visit(s), Problems, Assistance   |  |  |
|                                  | (2) Monitor Need for Appointment / Appointment Keeping  |  |  |
| Check if connected to            | ○ No provider → Connect to facilitated provider   |  |  |
| Kidney Specialist                | o Has provider:   |  |  |
|                                  | (1) Record Name & Telephone, Visit(s), Problems, Assistance   |  |  |
|                                  | (2) Monitor Need for Appointment / Appointment Keeping  |  |  |
| Check if connected to            | <ul> <li>No provider → Connect to facilitated provider</li> </ul>   |  |  |
| Dentist                          | O Has provider:   |  |  |
|                                  | (1) Record Name & Telephone, Visit(s), Problems, Assistance   |  |  |
| Assess Progress with             | (2) Monitor Need for Appointment / Appointment Keeping  o Diabetic Complications o Smoking Cessation                      |  |  |
| Assess Progress with             | o Diabetic Complications o Smoking Cessation o Weight Loss o Stress Management  |  |  |
| Discuss barriers to              | o Diet o Family Support   |  |  |
| achieving                        | o Physical Activity o Other:  |  |  |
|                                  |   |  |  |
| Provide assistance or            |   |  |  |
| education on                     |   |  |  |
| Provide referral to other        | o Social services o Worker's Issues   |  |  |
| resources                        | o Mental health o Other:  |  |  |
|                                  | o Domestic Violence   |  |  |
| Set/monitor goals                | o Diet o Cope with Stress   |  |  |
|                                  | o Physical Activity o Limit Alcohol   |  |  |
|                                  | <ul> <li>Monitor Blood Sugar</li> <li>Cut down/quit smoking</li> </ul>  |  |  |
|                                  | o Adhere to Medications   |  |  |
|                                  | o Other   |  |  |

| DATE OF CONTACT:                                 | START             | TIME:                     | (AM/PM) | LOCATION OF CONTACT:                             |
|--|-------------------|---------------------------|---------|--|
| Date (M/D/Y)/                                    | END TI            | ME:                       | (AM/PM) |  |
| TYPE OF CONTACT:  o In-Person o Via Phone        | Guli<br>Mar<br>MD |                           |         | OTHER PERSON(S) PRESENT?:  No Yes If "Yes", who? |
| A. CLINICAL MEASUREMENTS                         |                   |                           |         |  |
| Type of Measurement:                             |                   | esult(s) of Measurement:  |         |  |
| 1. Blood Pressure                                | L1:<br>R1:<br>R2: | /<br>/<br>/               |         |  |
| 2. Other:  | _                 |                           |         |  |
| Medications reported     Problems with adherence |                   |                           |         |  |
| 3. Assistance Provided                           |                   |                           |         |  |
| C. <u>Access to Care:</u>                        |                   |                           |         |  |
| Health Insurance                                 | Yes/No            | If no, assistance provide | ed:     |  |
| 1. Type:   |                   | 2.                        |         |  |
|  |                   |                           |         |  |

## Access to Care (continued):

|   | Last Visit | Next Scheduled<br>Visit | Problems Experienced                                       | Assistance Provided |
|---|------------|-------------------------|--|---------------------|
| 3. PCP Visit Name & Telephone:            |            |                         | Couldn't get appt. Doesn't take my insurance No time       |                     |
| 4. Specialist – Eye<br>Name & Telephone:  |            |                         | Couldn't get appt. Doesn't take my insurance No time       |                     |
| 5. Specialist – Foot<br>Name & Telephone: |            |                         | Couldn't get appt. Doesn't take my insurance No time       |                     |
| 6. Specialist – Kidney Name & Telephone:  |            |                         | Couldn't get appt. Doesn't take my insurance No time       |                     |
| 7. Dentist Name & Telephone:              |            |                         | Couldn't get appt.<br>Doesn't take my insurance<br>No time |                     |

## D. <u>HEALTH, SOCIAL, & BEHAVIORAL ISSUES</u>:

| Issue                                     | Yes/No | Amount/Type | Barriers to Action  | Assistance Provided |
|---|--------|-------------|---|---------------------|
| 1. Diabetes<br>Complications              |        |             |   |                     |
| (e.g. eye, foot,<br>kidney, teeth)        |        |             |   |                     |
| 2. Maintaining a<br>Healthy Weight        |        |             | Can't maintain healthy diet Difficulty doing physical activity Don't know how |                     |
| 3. Healthy Eating                         |        |             | Don't have time<br>Cooking for others<br>Don't know how                       |                     |
| 4. Increase Physical Activity             |        |             | No time No place to exercise Lack of motivation Don't know how                |                     |
| 5. Cut down/quit smoking or using tobacco |        |             | Too hard<br>Don't know how  |                     |
| 6. Stress<br>Management                   |        |             | Work / schedule<br>Family<br>Health   |                     |
| 7. Family Support                         |        |             | No family here Have family, not supportive Family wants to support, but can't |                     |

## E. <u>OTHER NEEDS</u>:

|                      | Yes/No | Amount/Type | Barriers to Action   | Assistance Provided |
|----------------------|--------|-------------|----------------------|---------------------|
| 1. Social Service    |        |             | Stigma               |                     |
|                      |        |             | Don't know where/how |                     |
|                      |        |             |                      |                     |
| 2. Mental Health     |        |             | Stigma               |                     |
|                      |        |             | Don't know where/how |                     |
|                      |        |             |                      |                     |
| 3. Domestic Violence |        |             | Stigma               |                     |
|                      |        |             | Don't know where/how |                     |
|                      |        |             |                      |                     |
| 4. Worker's Issues   |        |             | Stigma               |                     |
|                      |        |             | Don't know where/how |                     |
|                      |        |             |                      |                     |
| 5. Other:            |        |             |                      |                     |
|                      |        |             |                      |                     |
|                      |        |             |                      |                     |
|                      |        |             |                      |                     |

|                              | RIPTION OF INTERACTION AND FOLLOW-UP PLAN (Please describe your interaction with the participant and any |  |  |  |  |
|------------------------------|--|--|--|--|--|
| follow-up that is necessary) |  |  |  |  |  |
|                              |  |  |  |  |  |
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|                              |  |  |  |  |  |
|                              |  |  |  |  |  |

| F. "Is there anything   | you would like to do for your health in the next week or two?"   |  |  |  |
|---|--|--|--|--|
| YES   | ASK PERMISSION TO SHARE IDEAS  "There are many things people can do to improve their health. Here are a few examples of what has | "That's fine. If it's okay with you, I'll check back           |  |  |
| J   7   | worked for others Or perhaps you have other ideas?"  | with you next time."   |  |  |
|   |  |  |  |  |
| 1. One way I want to impr                                     | ove my health is(e.g. be more active):   |  |  |  |
| 2. My goal for this week is                                   | (e.g. walk 2 times):   |  |  |  |
| 3. When I will do it (e.g. m                                  | ornings before breakfast):   |  |  |  |
| 4. Where I will do it (e.g. a                                 | it the park):  |  |  |  |
| 5. How often I will do it (e                                  | .g. Monday and Thursday):  |  |  |  |
| 6. What might get in the v                                    | vay of my plan (e.g. I have to take the children to school):   |  |  |  |
| 7. What I can do about it (                                   | e.g. I'll choose days when I don't take them to school):   |  |  |  |
|   |  |  |  |  |
| "Great  | . Now just so we are clear, can you repeat back to me what your  | plan is."  |  |  |
| 8. "How confident (on a s                                     | cale of 0 to 10) do you feel about carrying out your plan? (Circle 0   | One)"  |  |  |
| No<br>at a<br>0   | ,  | Totally<br>Confident<br>10                                     |  |  |
| Ī   | Confidence < 7 Confidence ≥ 7  |  |  |  |
|   | than a zero, that's good. Any ideas "That's great!"  |  |  |  |
| MODIFY  | PLAN USING ABOVE STEPS.  | you have a great plan in<br>-up support is important           |  |  |
| REPEAT CONFIDENCE SCALE. for you to be successful. When would |  |  |  |  |
|   | <u>IF ≥ 7</u> about the pr   | e to check-in with you<br>ogress you've made on<br>your plan?" |  |  |
|   | FOLLOW-UP DATE/1   |  |  |  |

The following questions are to be answered by the Community Health Worker <u>after</u> the one-on-one visit:

| To what extent do you agree with the following statements?                            | Strongly<br>Agree | Agree | Disagree | Strongly<br>Disagree | IF DISAGREE,<br>DESCRIBE WHY |
|---|-------------------|-------|----------|----------------------|------------------------------|
| The participant was attentive during the session                                      |                   |       |          |                      |                              |
| The participant understood what I said to him or her                                  |                   |       |          |                      |                              |
| <ol><li>The participant was interested in the information I gave him or her</li></ol> |                   |       |          |                      |                              |
| The participant will be able to change their behaviors                                |                   |       |          |                      |                              |
| <ol><li>I was able to address any concerns<br/>the participant had.</li></ol>         |                   |       |          |                      |                              |

| . I was able to address any c<br>the participant had.  | oncerns             |                    |            |                 |              |  |
|--|---------------------|--------------------|------------|-----------------|--------------|--|
| <u>- FOLLOW-UP:</u> (Please record   | in encounter log    | as "Goal Follow-U  | lp")       |                 |              |  |
| :  |                     |                    |            |                 |              |  |
| st ask, <b>"How did it go with yo</b>  | ur plan?" (Circle C | ne)                |            |                 |              |  |
| SUCCESS  | PARTI               | PARTIAL SUCCESS    |            | NO SUCCESS OR   |              |  |
|  |                     |                    |            | DID NOT TRY     |              |  |
| ECOGNIZE SUCCESS   |                     | COGNIZE AL SUCCESS |            | REASSURE THAT   |              |  |
| RECOGNIZE SUCCESS  | PARTI               | PARTIAL SUCCESS    |            | THIS IS COMMON! |              |  |
|  | PARTI               | AL SUCCESS         |            | THIS IS CO      | MMON!        |  |
| iption of progress with plan:  |                     |                    |            |                 |              |  |
|  |                     |                    |            |                 |              |  |
|  |                     |                    |            |                 |              |  |
| and the state of t | to do novt?// (Ciro | In One)            |            |                 |              |  |
| en ask, <b>"What would you like</b>  |                     |                    | ] [        |                 |              |  |
| NEW PLAN   |                     | NTINUE<br>ME PLAN  |            | NO PL           | AN           |  |
|  | [                   | ŢŢ                 | J <u>L</u> | IJ              | •            |  |
| ORD ON COPY OF PAGE 6,<br>OW-UP @ 1v1 Visit #2   | FOLLOW-UP           | @ 1v1 Visit #2     | FC         | LLOW-UP @       | 1v1 Visit #2 |  |